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Save money. Live better.

Training for associates

Visitor Management & Wellness Screening Station

Agenda

1 Training Video

2 Wellness Screening Solution

3 How to use the station - Step by Step Guide

4 QR Code Instructions

5 Installation Guide

6 Reporting

7 Wellness Screening Status

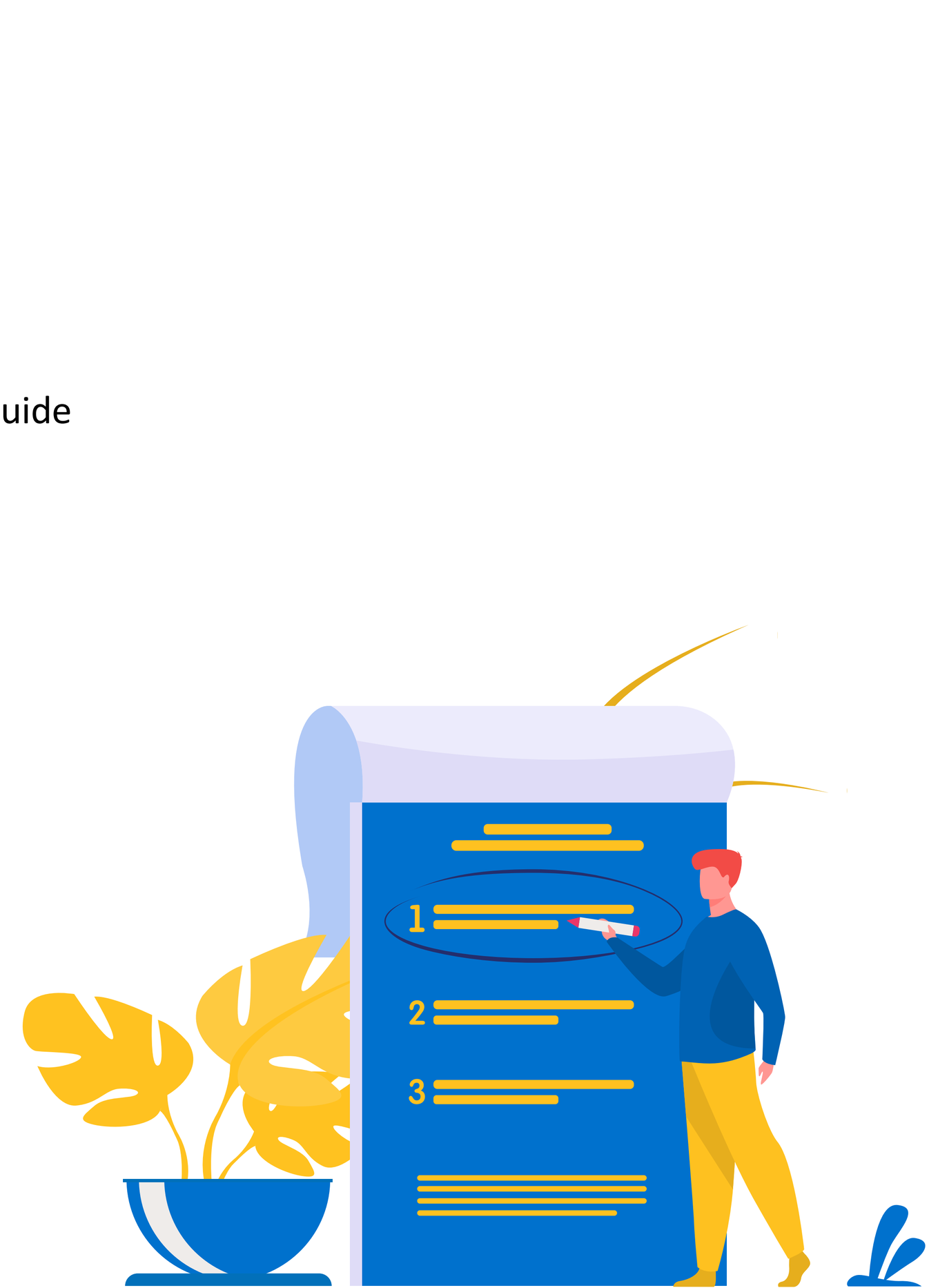
8 Visitor Badge

9 Bookmarking

10 Additional Videos

11 Knowledge Base

12 Contact Support



Training Video

Crowd Wellness Screening

For Distribution Centres

Wellness Screening Solution

For Stores

KEY BENEFITS

- **Enhance Health & Safety**
- **Optimize Screening Time**
- **Make Data-based Decisions**
- **Streamline Traffic Flow**

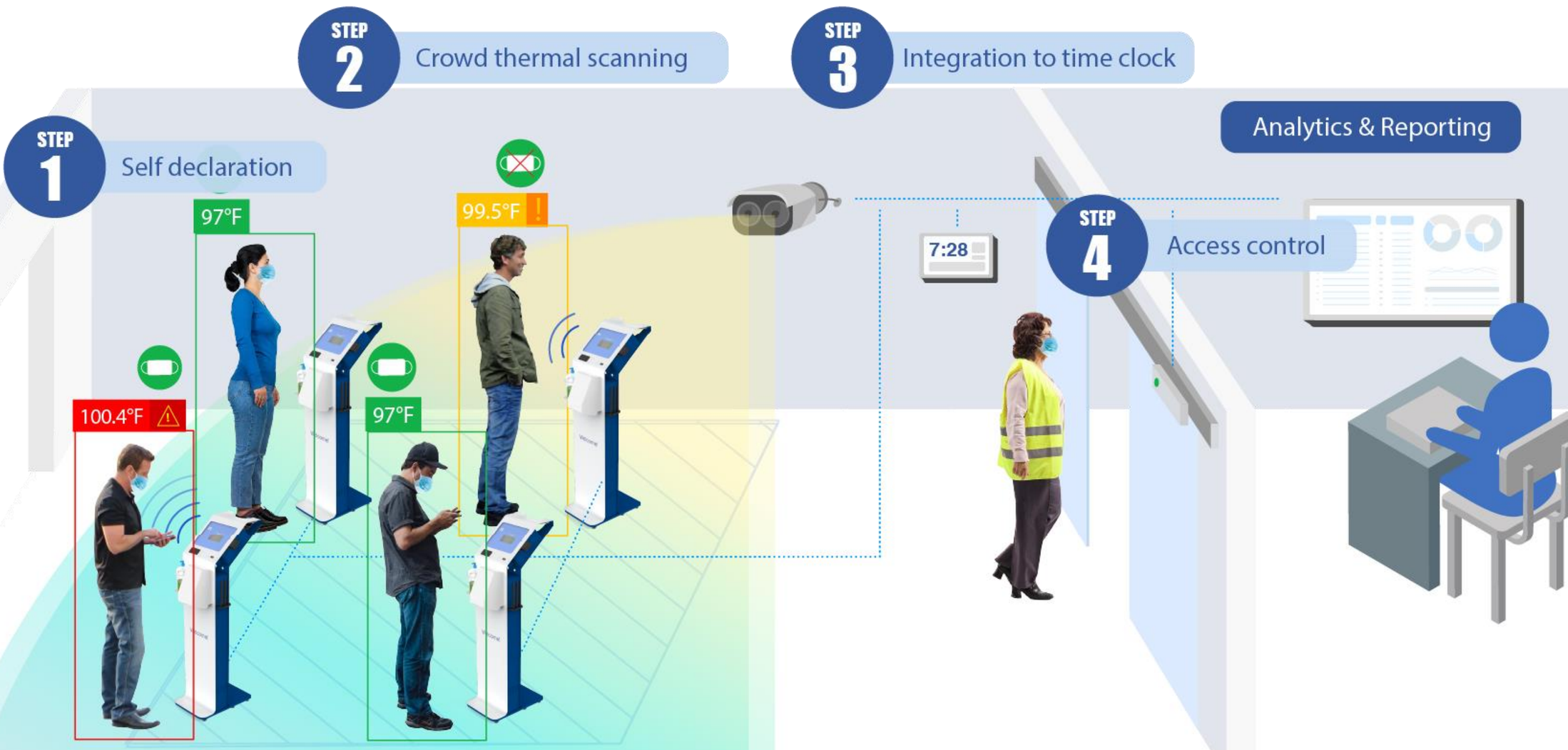
CONTACTLESS PROCESS

- **QR Code**
- **Barcode**
- **Access Card / FOB**
- **Voice Recognition**

Crowd Wellness Screening Solution

For Distribution Centres

One thermal camera, multiple screening stations



Step-by-step Guide

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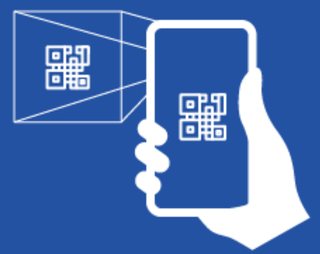
Automated Wellness Screening

USING QR CODE



Scan QR code using smart phone or click the URL in your email

Answer questionnaire

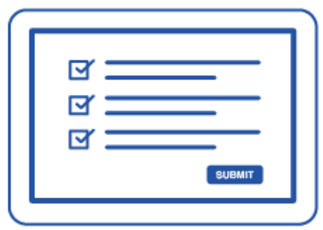
Receive unique QR code

Scan unique QR code

USING TABLET

Tap on tablet

Select type of entry



Answer questionnaire

Step-by-step Guide

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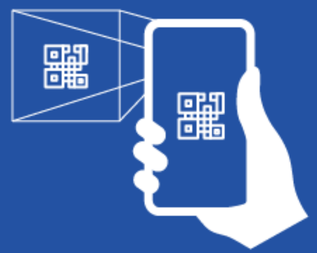
Station de dépistage automatique du bien-être

UTILISATION DU CODE QR



Scannez le code QR à l'aide d'un téléphone intelligent ou cliquez sur l'URL dans votre e-mail

répondez au questionnaire

Recevez un code QR unique

Scannez le code QR unique

UTILISATION DE LA TABLETTE

Appuyez sur la tablette

Sélectionnez le type d'entrée

répondez au questionnaire

Step-by-step Guide

For Ontario Only

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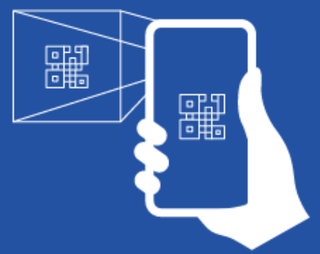
Automated Wellness Screening

USING QR CODE



Scan QR code using smart phone or click the URL in your email

Answer questionnaire

Receive unique QR code

Scan unique QR code

USING TABLET

Tap on tablet

Select type of entry

Answer questionnaire

USING PAPER-BASED

Scan paper-based QR code

Answer questionnaire

QR Code Instructions

Installation Guide

Instalation Guide

Visitor Management &
Wellness Screening Station

For Support, please contact:

Support@eaigle.com

+1 (844) 913 0222 (Toll Free)

+1 (202) 951 9899

What is included

1- Kiosk stand
2- User manual (Knowledge base)
3- QR Code page
4- Step guide

Installation Steps

1- Place the station in a proper location near a power outlet

2- Plug the station’s power cord into a power outlet

3- Wait for 2 minutes

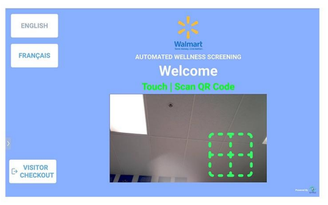
4- Double tap on the tablet screen and swipe up in order to unlock the tablet

5- Wellness Screening application will automatically load

6- Wait for the system to initialize (Indicated by the green screen)

7- The Wellness Screening Station is now ready to use

Plugging the station’s power cord into the power outlet



Wellness Screening Application

Reporting

Wellness Check Completion Report

- Auto generated reports
- 30 minute intervals
- Automatically sent to management

First Name	Last Name	Type of Entry	Checkin Date	Checkin Time
John	Smith	Associate	6/17/2021	09:18:14

Wellness Screening Status

Passed

Entry Validated! Please Enter

Failed

Do not go to work. Please return home and contact your provincial reporting authority or EQ care and follow their direction. Report your absence as per the absence reporting process.

Visitor Badge

VISITOR

John Smith

Eaigle

OK ✓

5853

Sep. 21 2021 at 10:58

Entry Type

Visitor's Name

Visitor's Company

Wellness Screening Status

Facility Number

Date and Time of Entry

Unique QR code for checkout or access to the facility

Bookmarking

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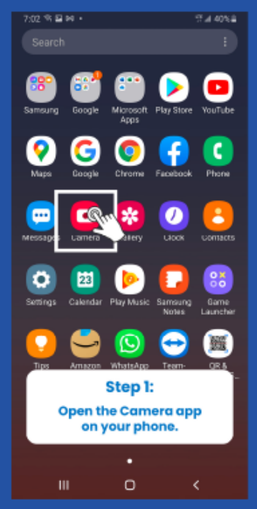
Automated Wellness Screening

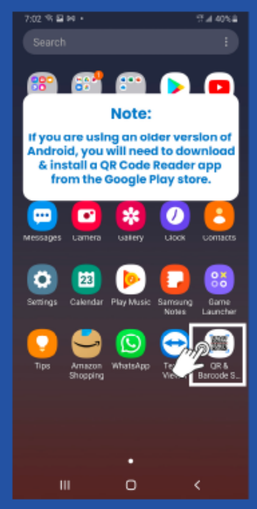
Adding the wellness questionnaire to your homescreen

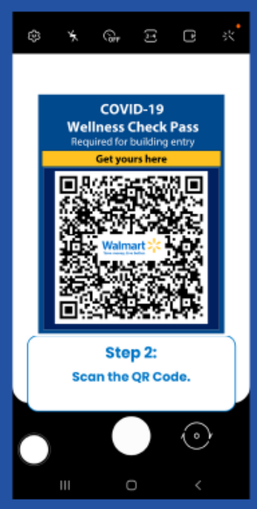
You can fill out the wellness questionnaire on your phone or at the station.

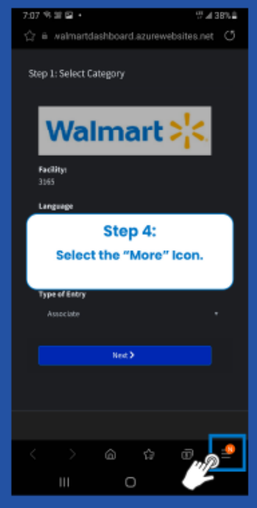
To help speed up the check-in process, please add the wellness questionnaire link to your home screen.

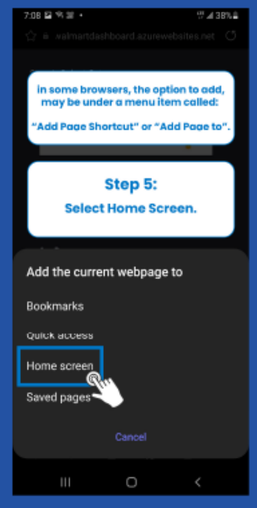
Please fill out the information each day before arriving at your workplace. Upon successful completion, you will receive a QR code that you will scan at the screening station upon entering the facility.

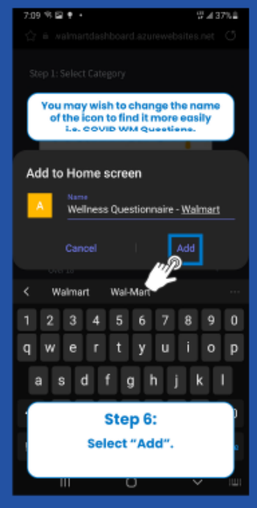


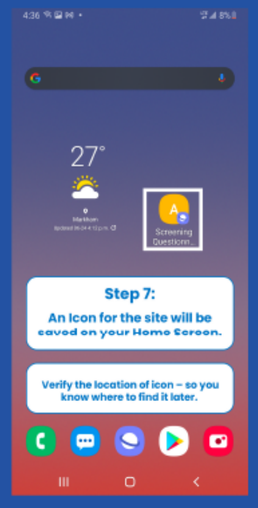












Bookmarking

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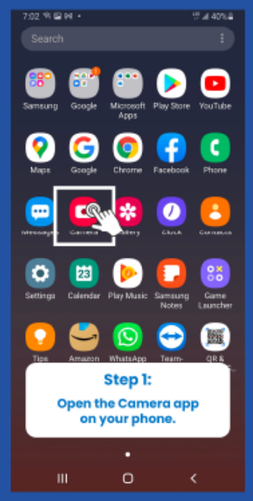
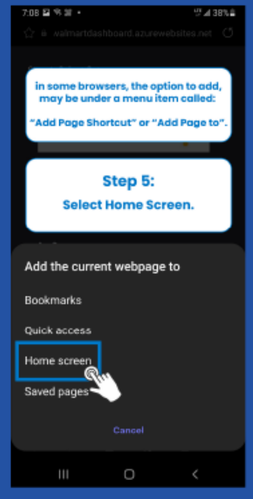
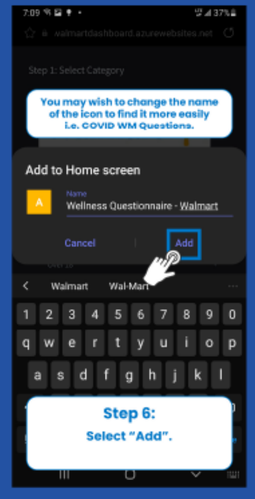
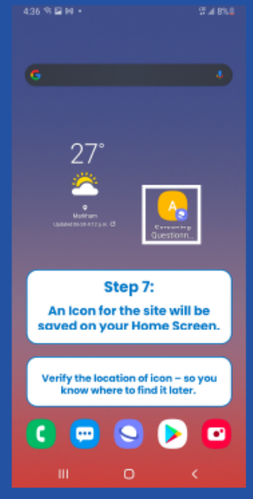
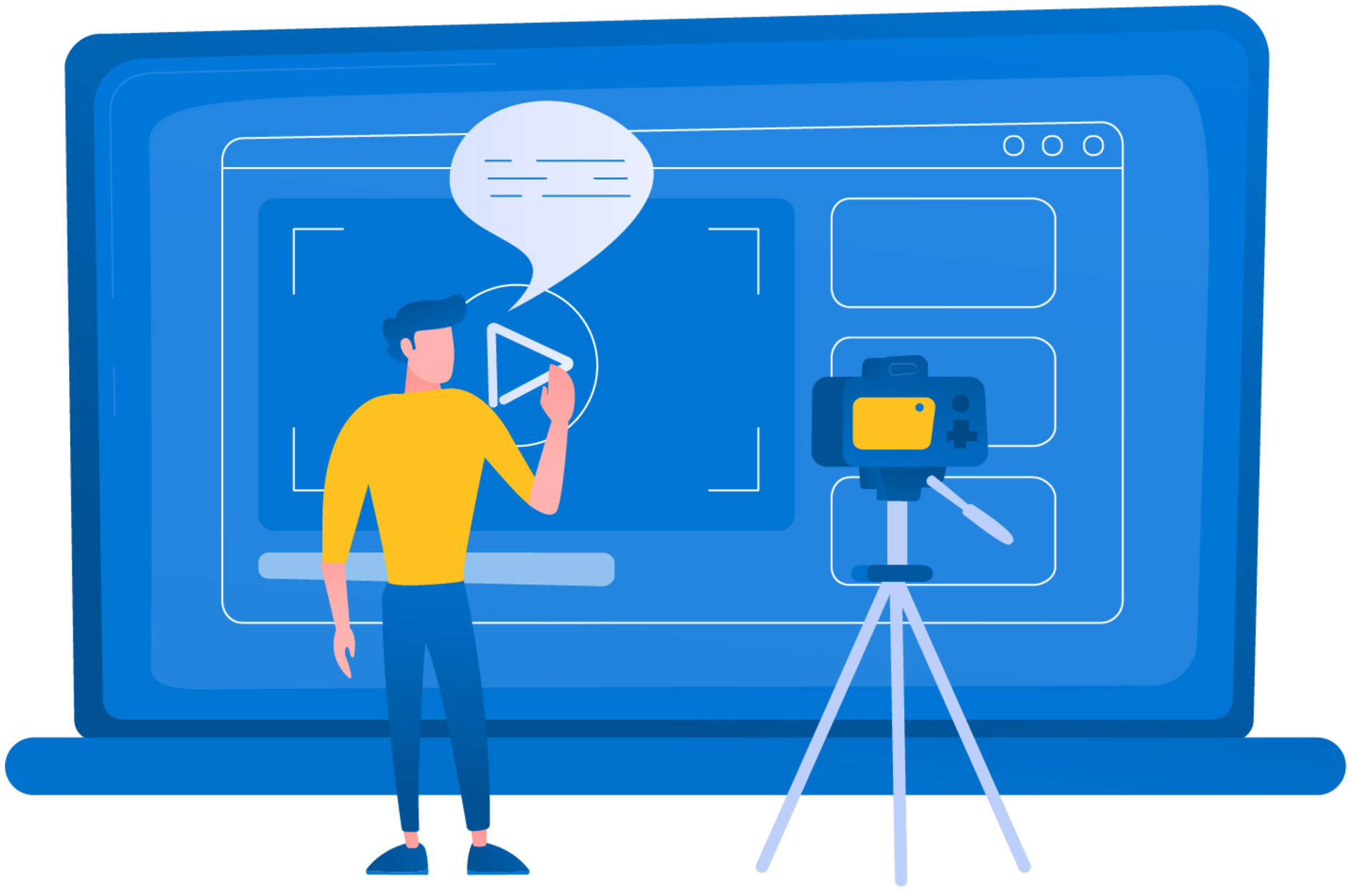








Additional Videos



Bookmarking Instructions

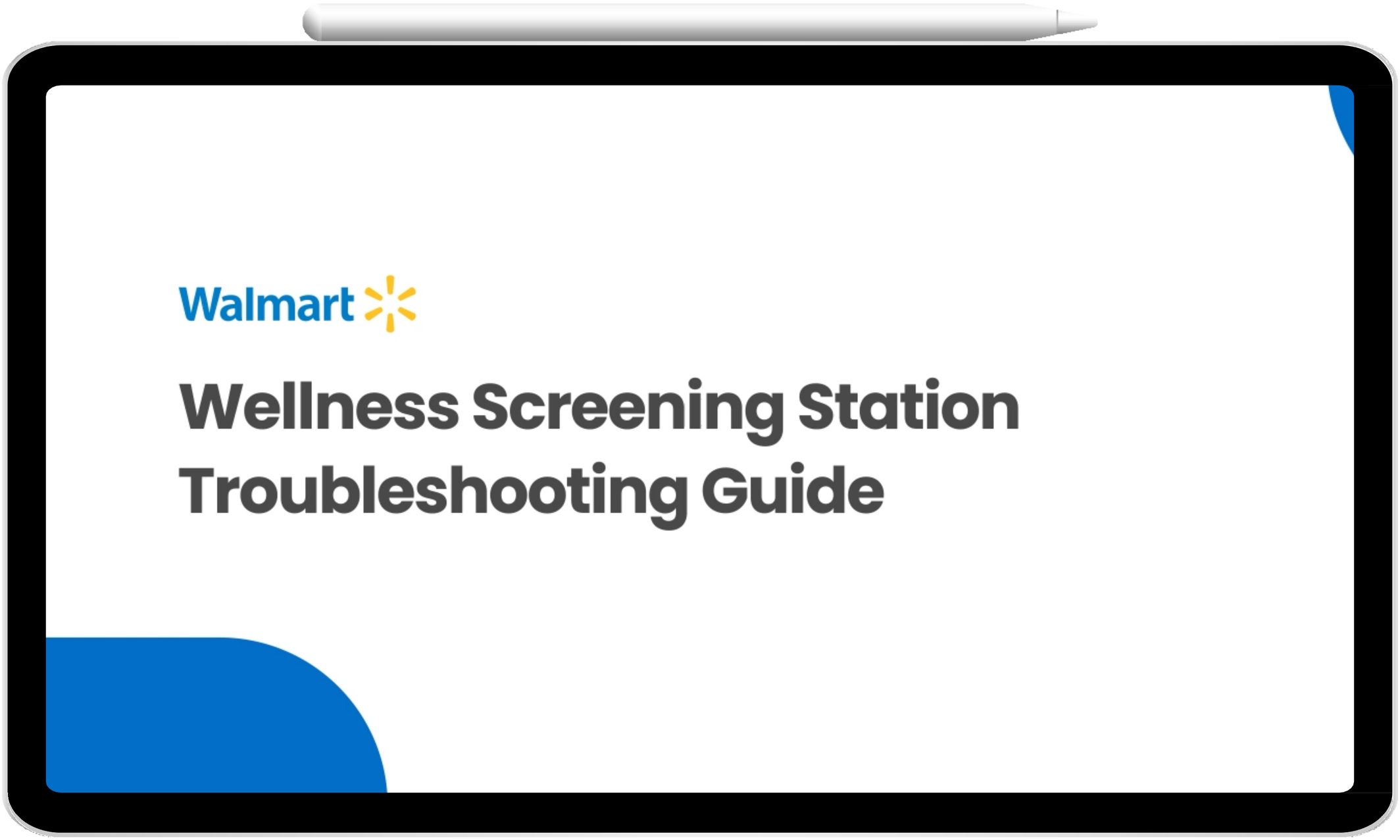
For iPhone users

Bookmarking Instructions

For Android Users

Troubleshooting Guide

Crowd Wellness Screening Station



Knowledge Base

	Error Message	Reason	How to troubleshoot
1	**Reconnecting to Gateway** **Reconnecting to Core** **Error starting questionnaire**	System has not been properly loaded	1. Swipe up on the middle bottom of the Tablet ---> This would Trigger the home button ----> The application will be automatically reloaded after blue screen. 2. If the issue persists, try the previous solution once more or unplug and plug back the power cord to the power outlet 3. If the issue persists, contact support
2	**Invalid QR Code**	The QR Code is expired or not issued by EAIGLE	1. Ensure that a proper QR code is being scanned at the station 2. If the issue persists, Re-do the wellness screening questionnaire and obtain a new QR code
3	**Unable to Print your pass**	a. The printer is turned off or disconnected from the power outlet b. The printer is not properly connected to the WIFI router c. The paper in the printer's paper tray is not the proper type or is not installed correctly d. There is no paper in the printer's paper tray	1. Connect printer properly to a stable power source and wait until the blinking blue light turns to solid blue (if it stays at blinking blue call support) 2. If the light is blinking red, check printer tray/paper 3. If the light is solid orange (light red), check the lid (the door might be left open) 4. For other issues please kindly call support
4	**Tablet screen is Blank (White/Black/Blue)**	Application has not been properly loaded	1. Double tap on the screen to wake the system up (Applicable in black screen) 2. Swipe up on the middle bottom of the Tablet ---> This would Trigger the home button ----> The application will be automatically reloaded after blue screen. 3. If the issue persists, contact support
5	**NO Person Detected**	Camera cannot detect the individual	1. Stand in the designated standing area

Walmart support

Save money. Live better.

For any questions, please contact

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