



Training

Visitor Management & Wellness Screening Station

Wellness Screening Solutions

Agenda



- 1 Training Video
- 2 Wellness Screening Solution
- 3 How to use the station – Step by Step Guide
- 4 QR Code Instructions
- 5 Installation Guide
- 6 Reporting
- 7 Bookmarking
- 8 Knowledge Base
- 9 Contact Support



Training Video

Contactless Visitor Management & Wellness Screening



Wellness Screening Solution



KEY BENEFITS

- Enhance Health & Safety
- Optimize Screening Time
- Make Data-based Decisions
- Streamline Traffic Flow

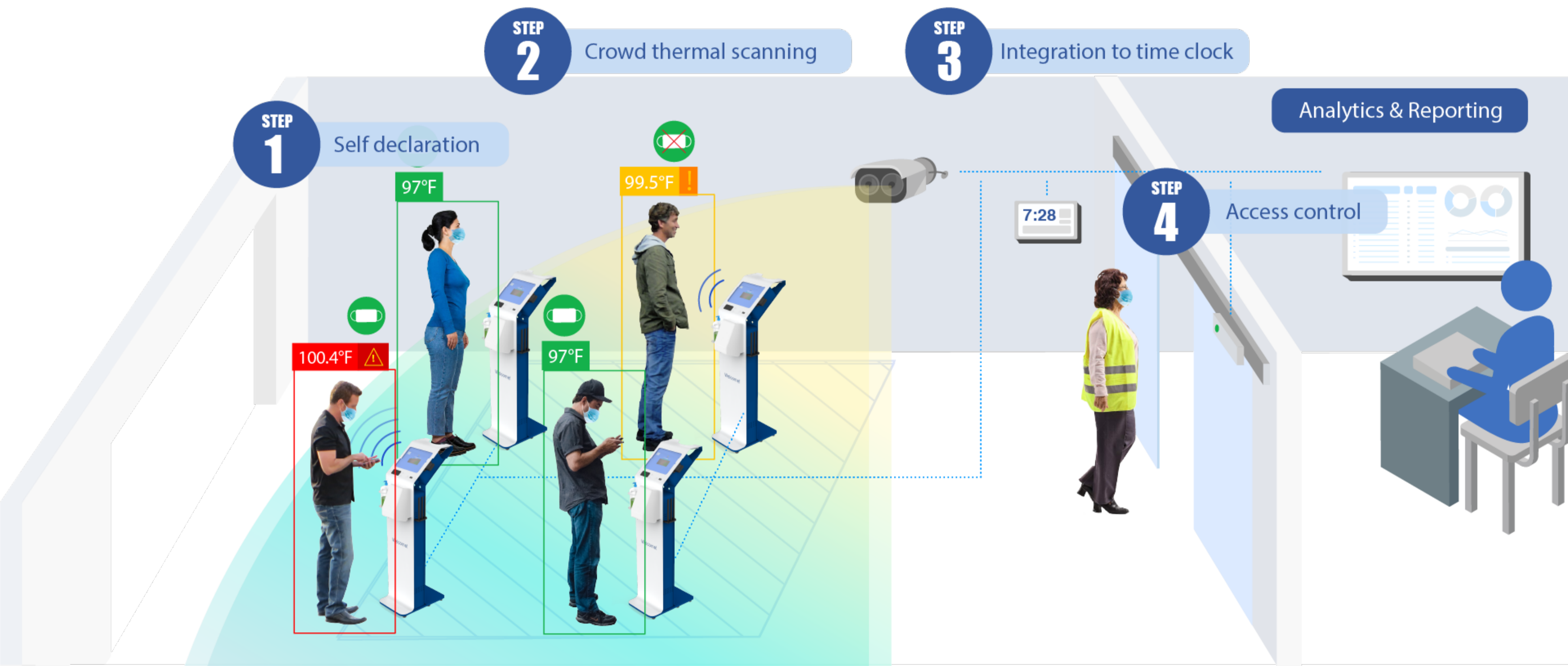
CONTACTLESS PROCESS

- QR Code
- Barcode
- Access Card / FOB
- Voice Recognition

Crowd Wellness Screening Solution



One thermal camera, multiple screening stations

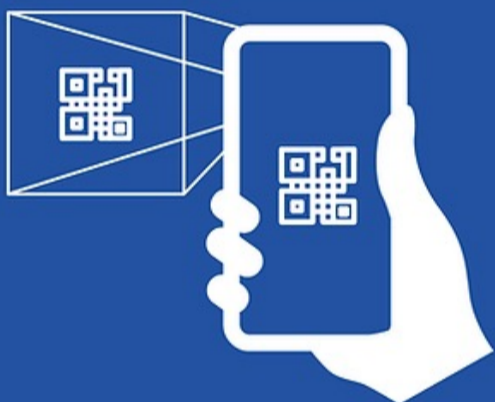


Step-by-step Guide



Automated Wellness Screening

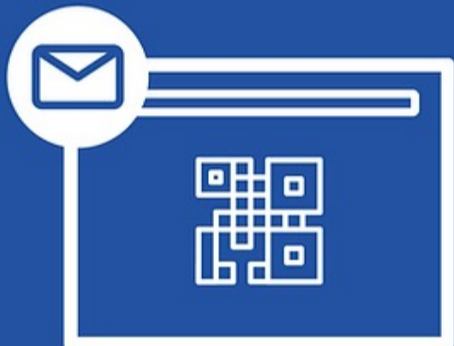
USING QR CODE



Scan QR code using smart phone or click the URL in your email



Answer questionnaire



Receive unique QR code



Scan unique QR code

USING TABLET

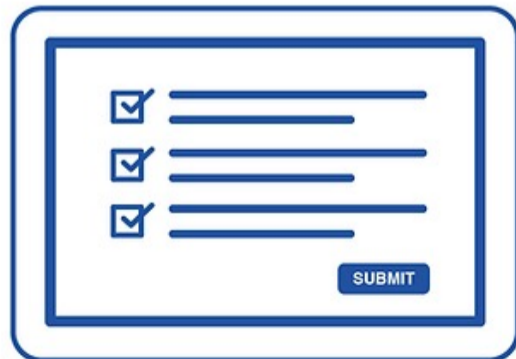


Tap on tablet

ASSOCIATE

VISITOR /
VENDOR/
CONTRACTOR

Select type of entry



Answer questionnaire

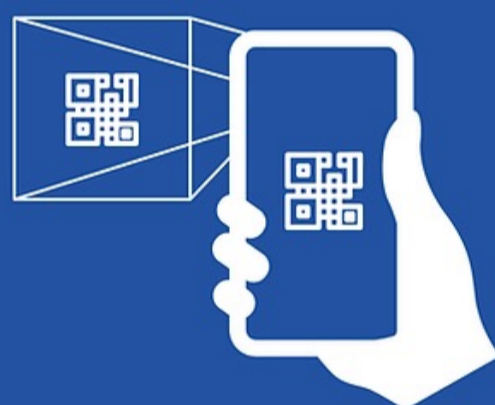
Step-by-step Guide

For Quebec Only



Dépistage Automatique du COVID-19

UTILISATION DU CODE QR

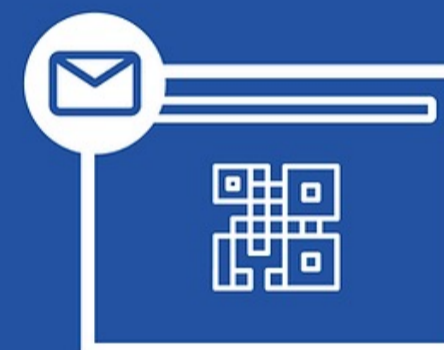


Scanner le code QR en utilisant un téléphone intelligent gold ou alors cliquez sur le lien dans votre email



SOUSSION

Répondre au questionnaire



Recevoir un code QR unique



Scanner le code QR unique

UTILISATION DE LA TABLETTE



Appuyez sur la tablette

ASSOCIÉ

VISITOR /
VENDEUR /
FOURNISSEUR

Sélectionnez le type d'entrée



Répondre au questionnaire

QR Code Instructions



COVID-19

Wellness Check Pass

Required for building entry

Get yours here

COVID-19

Contrôle du bien-être

Obligatoire pour entrer dans le bâtiment

Obtenez votre pass ici

Installation Guide



Installation Guide

Visitor Management & Wellness Screening Station

EAIGLE™



What is included

1. Kiosk stand
2. User manual *Knowledge base)
3. QR Code page
4. Step guide

For support, please contact:

support@eaigle.com

+1 (844) 913 0222 (Toll Free)

+1 (202) 951 9899

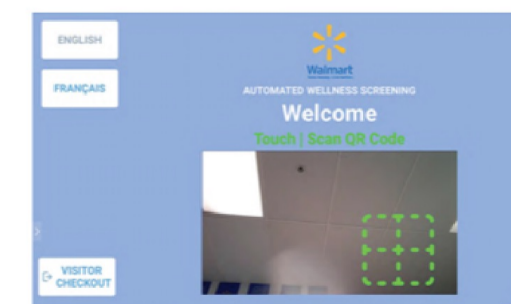
EAIGLE.com

Installation Steps

1. Place the station in a proper location near a power outlet.
2. Plug the station's power cord into a power outlet.
3. Wait for 2 minutes.
4. Double tap on the tablet screen and swipe up in order to unlock the tablet.
5. Wellness Screening application will automatically load.
6. Wait for the system to initialize (indicated by the green screen).
7. The Wellness Screening Station is now ready to use.



Branchement du cordon d'alimentation de la station dans la prise de courant



Le logiciel EAIGLE Wellness



EAIGLE.com

Reporting

Wellness Screening Completion Report



- Auto generated reports
- Interval reporting
- Sent automatically to designated recipient

First Name	Last Name	Type of Entry	Checkin Date	Checkin Time
John	Smith	Associate	6/17/2021	09:18:14

Bookmarking

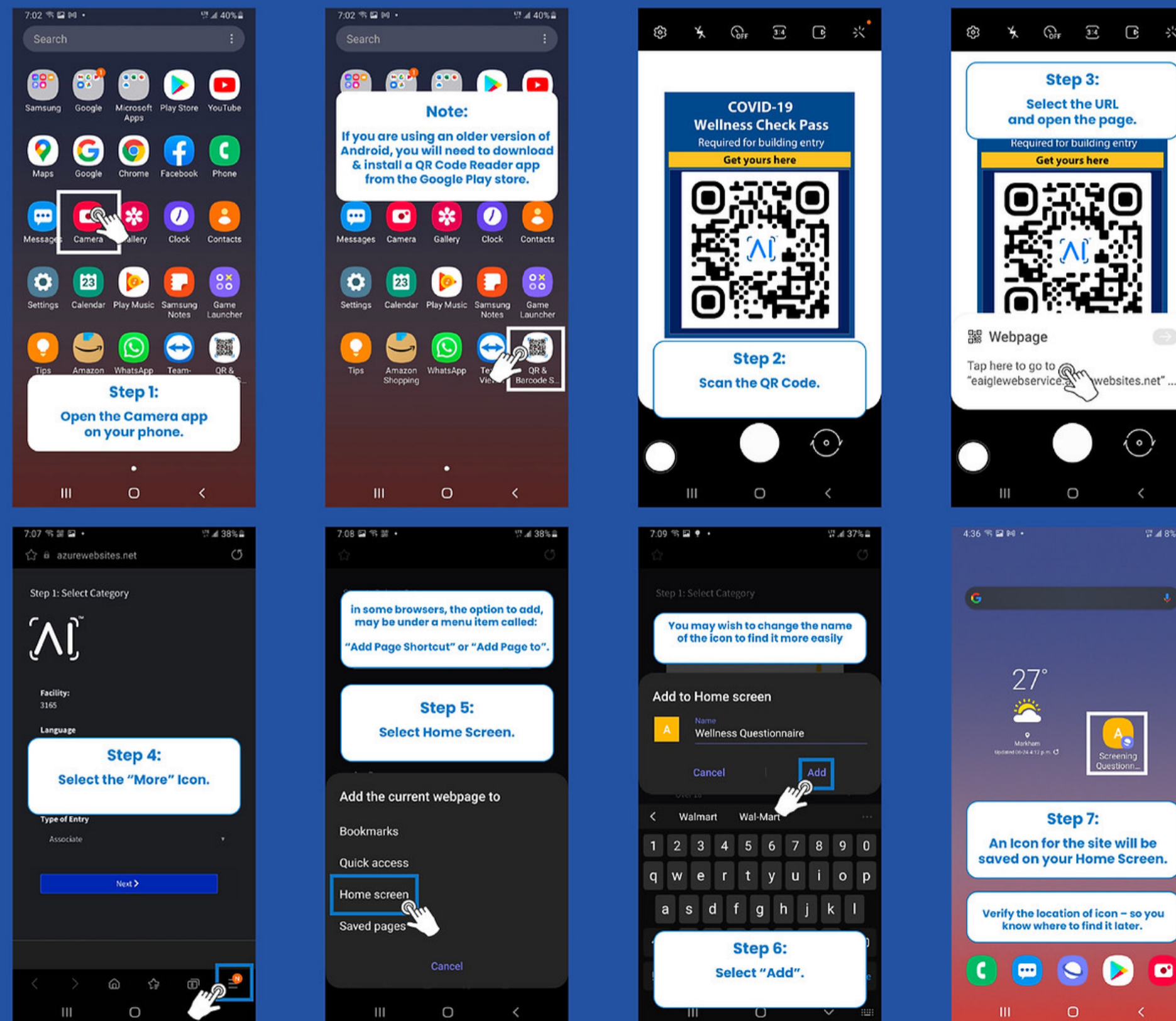


Automated Wellness Screening Adding the wellness questionnaire to your homescreen

You can fill out the wellness questionnaire on your phone or at the station.

To help speed up the check-in process, please add the wellness questionnaire link to your home screen.

Please fill out the information each day before arriving at your workplace. Upon successful completion, you will receive a QR code that you will scan at the screening station upon entering the facility.



Bookmarking

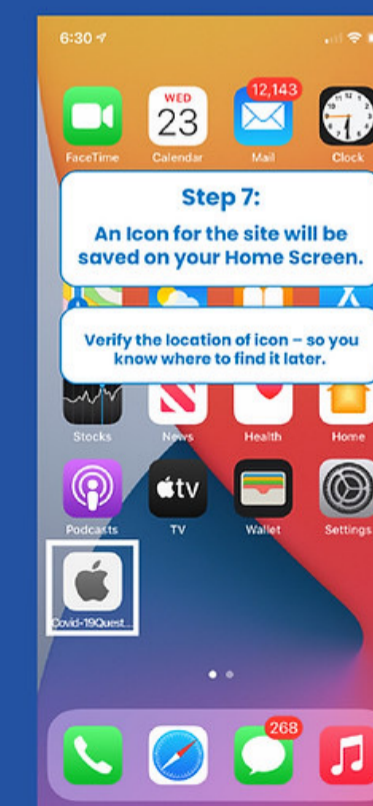
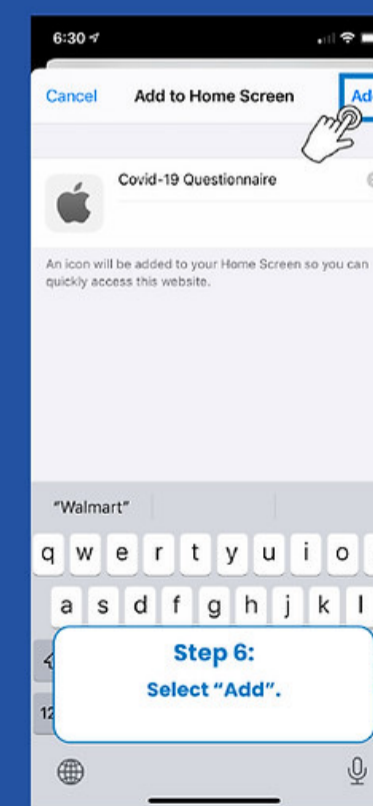
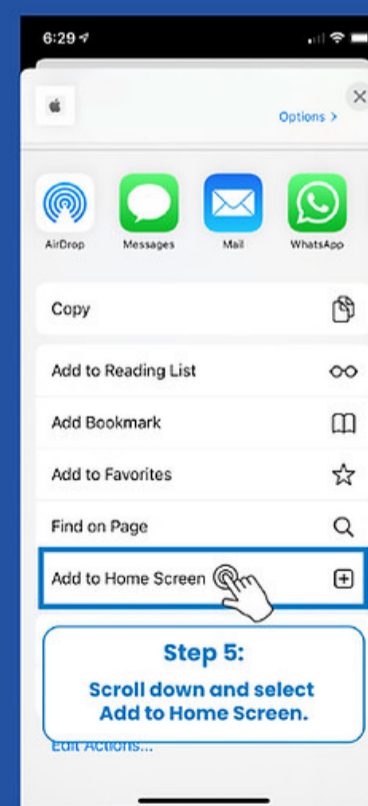
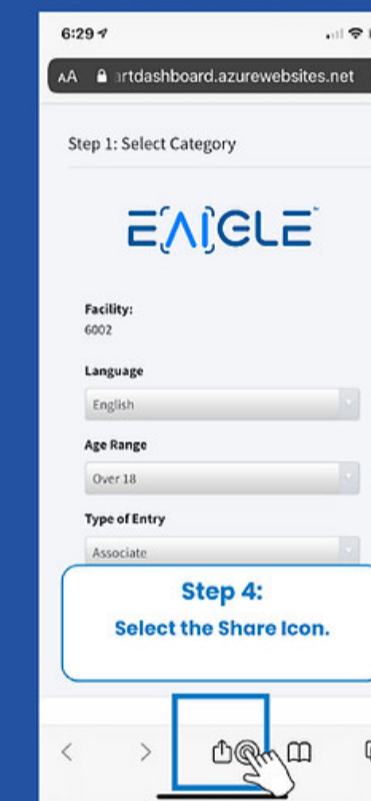
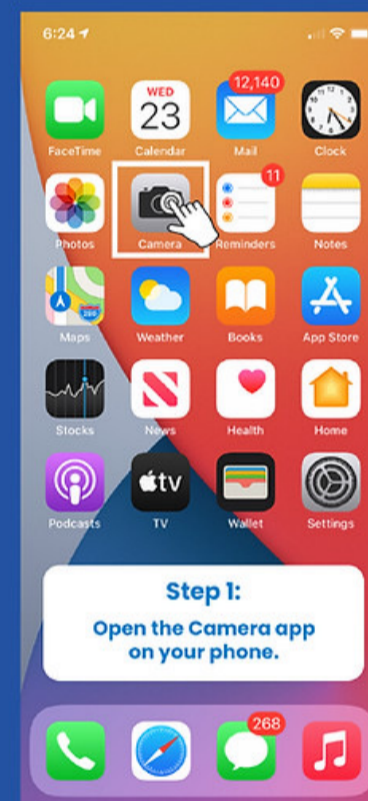


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Knowledge Base

	Error Message	Reason	How to troubleshoot
1	Reconnecting to Gateway Reconnecting to Core Error starting questionnaire	System has not been properly loaded	<ol style="list-style-type: none"> 1. Swipe up on the middle bottom of the Tablet ---> This would Trigger the home button ----> The application will be automatically reloaded after blue screen. 2. If the issue persists, try the previous solution once more or unplug and plug back the power cord to the power outlet 3. If the issue persists, contact support
2	Invalid QR Code	The QR Code is expired or not issued by EAIGLE	<ol style="list-style-type: none"> 1. Ensure that a proper QR code is being scanned at the station 2. If the issue persists, Re-do the wellness screening questionnaire and obtain a new QR code
3	Unable to Print your pass	<ol style="list-style-type: none"> a. The printer is turned off or disconnected from the power outlet b. The printer is not properly connected to the WIFI router c. The paper in the printer's paper tray is not the proper type or is not installed correctly d. There is no paper in the printer's paper tray 	<ol style="list-style-type: none"> 1. Connect printer properly to a stable power source and wait until the blinking blue light turns to solid blue (if it stays at blinking blue call support) 2. If the light is blinking red, check printer tray/paper 3. If the light is solid orange (light red), check the lid (the door might be left open) 4. For other issues please kindly call support
4	Tablet screen is Blank (White/Black/Blue)	Application has not been properly loaded	<ol style="list-style-type: none"> 1. Double tap on the screen to wake the system up (Applicable in black screen) 2. Swipe up on the middle bottom of the Tablet ---> This would Trigger the home button ----> The application will be automatically reloaded after blue screen. 3. If the issue persists, contact support
5	NO Person Detected	Camera cannot detect the individual	<ol style="list-style-type: none"> 1. Stand in the designated standing area 2. If the issue persists, contact support

Technical Support

For any questions, contact:



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